

Clinical Event Notifications from SD Health Link

South Dakota Health Link Event Notification is a powerful new tool to help you stay in touch with your patients, prepare for pay for performance programs, and meet new and emerging alternative payment models.

What is Health Link Event Notification?

- Health Link Event Notification is a flexible, user-configured solution that puts the power of real-time notifications in the hands of clinicians and care managers for monitoring and reporting noteworthy care events.

Who would use Health Link Event Notification?

- Physicians, clinicians, case/care managers, and others who want to monitor the health status of their at-risk patients and follow up with these individuals during or after a significant care event takes place.

What types of Event Notifications can I receive?

- Emergency Department Admit/Discharge
- Inpatient Admit/Discharge/Transfer
- Inpatient Readmission
- Encounter Update
- Ambulatory Admit
- Patient Death

How does Health Link Event Notification work?

- Members subscribe to receive notifications when a patient is admitted or discharged from a hospital or emergency department, ensuring the right health care decisions are made efficiently and effectively.
- They can customize their subscription to ensure that they receive the information they want, how they want it, and when they want it.

What are the benefits of Health Link Event Notification?

- **Enhance care coordination.** Better management of transitions from hospital to home, hospital to skilled nursing, emergency department to home and more.
- **Optimize reimbursement.** Thanks to new CPT codes for transition care, physicians can now be reimbursed for their efforts for timely follow-up with patients after a hospital event.
- **Maintain regulatory compliance.** CMS and other federal requirement.
- **Prepare for Pay for Performance.** Be equipped to meet the expected pay for performance requirements including practice transformation, MACRA, MIPS, and other alternative payment models.



- **Improve outcomes.** Notification about admissions and discharges help care teams follow up within hours of care instead of days.

What do I need to use Health Link Event Notification?

- Health Link Event Notification can be implemented as a stand-alone solution or can leverage your existing Point of Care Exchange connection.
- To use the secure messaging capability, Health Link Event Notification subscribers must have a Direct email address.
- Any standard text messaging or email account may be used to receive unsecure notifications.

Know when care events happen, so you can take action.

- Patient care doesn't stop when patients leave your premises. Yet, oftentimes, physicians and care teams don't know what happens to patients outside of their four walls. Too often, care is fragmented by transitions, collaboration and coordination is challenged, and patient care is compromised.

Stay apprised of patients' health across the continuum.

- Health Link Event Notifications provide actionable information to move from reactive to proactive care delivery.
- Health Link Event Notification doesn't require any additional investments in health IT systems, as you can leverage your existing data feeds.

Inform care with real-time event-based notifications.

- Choose where, when and how.
- Subscribe and receive notifications according to your preferences: via Direct secure message, text messaging, standard email or to an online notification worklist.
- Get notifications in real-time or in automated reports at specified times.
- Determine which patients to track based on diagnosis.
- Monitor your patients by loading a user-defined patient list.

Get reimbursed and comply with Governmental requirements.

- With Health Link Event Notification, you can better manage transitions of care and receive incentives for fulfilling all the components of CPT Transitional Care Management Services.
- In addition, you can proactively prepare for pay for performance programs, practice transformation, and accountable care organizations.

To get started using Health Link Event Notifications please contact our office at 605.256.5867 or via email at <http://www.sdhealthlink.org/contact/>.